

Gujarat Technological University

DIPLOMA Question Paper

Subject: Contributor Personality Development Program

Sub Code: 1990001/3990001

Time:10:30 am to 1:00 pm

Date: 25/05/5015

There are 29 questions (in 4 sections) in this question paper.

All questions are compulsory.

Marks: 70

Section A

Instructions: This section has a scenario. Read carefully before answering the subsequent questions. There are 4 questions in this section. All questions are compulsory. Each question has 3 or 2 options. Choose ONLY ONE option which you consider the most appropriate one.

Marks: 10

Dr. N.K.Venkataramana, based in Bangalore, says, "I got a call in the morning from a hospital in Chennai asking for a 'heart' (for transplantation) to save a patient there. I sought help from the traffic police... The traffic police arranged for everything for transporting the heart. All the traffic junctions on the route were put on an alert."

The traffic police created a 'green corridor' to ensure that the 42 km distance from the hospital to the airport was covered in just 40 minutes instead of the usual 1½ hours.

1. What will help traffic police of other cities to respond in a similar fashion?
 - a] Seeing the role of traffic police differently.
 - b] Thinking 'out of the box' to find new solutions to new situations.
 - c] Willingness to help people and to respond to such unique requests.
2. In this case the doctors worked closely with the traffic police. The biggest advantage of working in close collaboration with other parties/ people is that...
 - a] The chances of finding new alternative solutions to achieve the goal increases.
 - b] You can use each other's strengths to respond effectively to the situation.
 - c] Others' help is available whenever needed.
3. In this case, despite all the efforts, if the doctors, traffic police and other people involved had failed, how should they respond?
 - a] Examine what stopped them from succeeding this time.
 - b] Not get discouraged but respond in the same positive way in any future emergency.
4. The wider benefits of news reporting of such incidents is that...
 - a] ...it helps build trust of the people on the capability of public servants.
 - b] ...it can act as an example for other public institutions to adopt.

Section B

Instructions: There are 10 questions in this section. All questions are compulsory. Each question has 2 statements. Select ONLY ONE statement that you feel is closest to your thinking and mark it on the answer sheet given to you.

Marks: 20

5. a] If we want to achieve any tough goal, we must overcome our fear of failure and take challenges as they come.
b] If we want to achieve any tough goal, we must consider all the obstacles that are likely to come up.
6. a] Having a large circle of friends means that you are connected to more people whom you can call whenever you need.
b] Having a large circle of friends means that the group will have each other's support whenever needed.
7. a] Stakeholders need to be pleased and kept happy.
b] Stakeholders need to be included in all decisions.
8. a] A doctor is successful because he has built a sound judgment over years of practice.
b] A doctor is successful because he has high qualifications and awards to prove his competence.
9. a] People who change jobs often, demonstrate that they are in demand by different companies.
b] People who change jobs often, show that they may not last long in one job/company.
10. a] In order to build trust in any relationship, I need to speak the truth always.
b] In order to build trust in any relationship, it is important to know when to speak the truth and when not to.
11. a] High quality work is possible irrespective of timelines.
b] High quality work is possible when one has sufficient time.
12. A businessman should believe that –
a] ...he can create a company which is different from other companies.
b] ...he can create a company to be proud of.
13. a] To help people is our duty.
b] To help people is a choice.
14. a] One can make a positive difference to oneself in any role.
b] One can make a difference to society only when playing important roles like politician, policeman etc.

Section C

*Instructions: This section has 5 questions. All questions are compulsory. Each question has 4 statements. Rank the statements in order of your preference **from most preferred to least preferred**. Choose **ONLY ONE** option (out of the 4 given) that is closest to your ranking and mark it on the answer sheet given to you.*

Marks: 10

15. In an ATM kiosk, you notice that the person in front of you is struggling to withdraw money on his own. Why would you choose to help him in this situation? (Rank in the order of most likely to least likely reason)
1. I believe it is our duty to offer help to anyone who is in genuine need.
 2. If the man takes too long, it will lead to a long queue and cause inconvenience to everyone.
 3. The man needs to learn how to withdraw money so that next time he doesn't face such difficulty.
 4. Helping him will save time for all the people concerned.
- a] 2-3-4-1 b] 4-3-2-1 c] 4-3-1-2 d] 2-4-3-1
16. Your company sells study materials through an online website to schools across India. Many schools have complained that the materials are spoilt, incomplete or are in a bad condition by the time they reach them. What should your company do? (Rank in the order of most appropriate to least appropriate action)
1. Send a discount voucher for further purchases to all the schools which have such complaints.
 2. Find out the reason for drop in quality of their service and address the issue accordingly.
 3. Call up the school to cross-check the extent of damage to the materials.
 4. Change the courier company which delivers the materials to the schools.
- a] 2-3-4-1 b] 4-2-3-1 c] 2-3-1-4 d] 3-2-4-1
17. The chemistry teacher notices that one of his students is finding the subject really difficult and is scoring badly. What can he do? (Rank in the order of most appropriate to least appropriate action)
1. He can explain the topics repeatedly where the student is facing the most difficulty.
 2. He can give additional practice tests to make him more confident in the subject.
 3. He can help the student find answers for himself and support him when he faces any doubts.
 4. He can teach him certain learning techniques to improve his learning not only in chemistry but also in other subjects.
- a] 3-4-1-2 b] 4-2-1-3 c] 4-3-2-1 d] 3-4-2-1

18. Rita's friend asks her for help in completing an assignment. But Rita refuses. When is this acceptable? (Rank in the order of most appropriate to least appropriate condition)
1. If the extra work starts interfering with the quality of Rita's own work.
 2. If it makes Rita's friend dependent on her.
 3. If people start dumping work on Rita because of her helpful nature.
 4. If Rita's friend does not value the help that she gives.
- a] 2-3-4-1 b] 2-4-3-1 c] 2-3-1-4 d] 2-1-3-4
19. You have been selected to represent India in the International swimming competition. What is the value of it? (Rank in the order of most valuable to least valuable reason)
1. You can inspire more youngsters in India to take up swimming as a profession.
 2. You can test yourself against the best in the world.
 3. You push yourself to compete at the highest level in sports.
 4. Your years of hard work have been rewarded.
- a] 4-2-3-1 b] 3-2-1-4 c] 2-1-3-4 d] 1-3-2-4

Section D

Instructions: There are 10 questions in this section. All questions are compulsory. Each question has 3 options. Select ONLY ONE option that you feel is the most appropriate and mark it on the answer sheet given to you.

Marks: 30

20. You are part of a team project but due to an illness cannot go to college for a few days. Your team members take responsibility for finishing the project and tell you not to worry. Which response appeals to you the most?
- a] Since I cannot do anything much in this situation, I trust that my team members will finish the project successfully.
 - b] Even though I am at home, I can still find a way to support my team.
 - c] The project cannot be completed without my contribution. I will find a way to somehow work on this project.
21. You have got a job offer from a reputed advertising company known for its brilliant advertisements, especially for soft drinks. The only problem is that you think that soft drinks are harmful for people. Which aspect would you consider the most when accepting the offer?
- a] It is a rare opportunity to contribute to such a reputed company especially at the start of my career.
 - b] They are not manufacturing the softdrinks but just advertising them.
 - c] Consumers know soft drinks are harmful and it is their choice to consume it or not.
22. Your friends and you plan a cleanliness drive. It is a huge success and people around praise your group for this initiative. Which of the statements below is closest to your thinking?

- a] “We have learnt how to make such initiatives work. Sharing this will help other locality groups achieve similar success.”
 - b] “We hope to take up bigger initiatives and also inspire others in the city to take up such initiatives for their own localities.”
 - c] “We have done a great job as a team. This shows that proper planning will lead you to the goal.”
23. You own a factory that makes CDs. The business is failing. You are trying to find ways to improve this business. You are also thinking about other areas where you can start a new business. This makes you believe that...
- a] ...you need to adapt to the changing environment.
 - b] ...you can handle whatever challenges come your way.
 - c] ...you have to be careful about all the decisions you make.
24. Supriya is an aspiring fashion designer but her brothers, who are all engineers, make fun of her career choice. Which response is the most appropriate?
- a] “Each career is worthwhile when you put your heart and soul into it.”
 - b] “I have the talent to design clothes which is a valuable contribution to people.”
 - c] “I am proud of my career choice as that is what I want to do.”
25. A successful lawyer is the one...
- a] ...who keeps the client’s interests at the center.
 - b] ...who makes sure his client’s cases are successful.
 - c] ...who argues for the truth.
26. As a student of media communications, you make video stories about how people are changing and therefore, how India is also changing. What could be the most likely reason for taking up such a topic for making videos?
- a] “Through these videos people will think that change is possible.”
 - b] “The videos will motivate people to work towards improving India.”
 - c] “The videos will showcase ordinary people as ‘heroes’.”
27. While on a long distance travel in a train, you notice that some people around you have tickets which are on waiting list. The Ticket Checker assigns confirmed seats according to rules and refuses to be partial or take bribes. How would this affect people’s thinking?
- a] “People will understand that they cannot get things done through bribes etc.”
 - b] “People will have faith and regard for the system.”
 - c] “People will learn to respect rules.”

28. As a team lead, you always include your team members while planning the goals of a project. What is the largest value of this?
- a] "Team members will make sure they achieve the goals."
 - b] "Team members will feel included, that their views have been considered."
 - c] "They will be clear about what is expected from each of them."
29. You are part of the team that is working on high-speed internet connectivity in a village. The project is a success. What do you think is the most likely reason for this success?
- a] "We developed innovative solutions to the problem."
 - b] "We all worked extremely hard, day and night, to make this happen."
 - c] "We wanted to make this project a success come what may."