

**GUJARAT TECHNOLOGICAL UNIVERSITY****MBA - SEMESTER-I • EXAMINATION – SUMMER 2013****Subject Code: 810005****Date: 04-06-2013****Subject Name: Organizational Behavior (OB)****Time: 10.30 am – 01.30 pm****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1** (a) Write short notes on: **(4x2)**
1. Gain sharing **08**
  2. Brain storming
  3. Social loafing
  4. Job enrichment
- (b) Elaborate the stages of Group Development. **06**
- Q.2** (a) Write short notes on: **(2x4)**
1. Organisational Citizenship Behaviour **08**
  2. ESOPS
- (b) Disciplines that contribute to the field of OB. **06**
- OR**
- (b) How can jobs be redesigned? **06**
- Q.3** (a) The Global workplace is changing at a fast pace, so have the challenges and opportunities for OB. Justify. **07**
- (b) Types of Teams. **07**
- OR**
- Q.3** (a) Barriers to effective Communication. **07**
- (b) How can Operant Conditioning help in organizations. **07**
- Q.4** (a) Equity theory or the theory of Organizational Justice. Explain. **08**
- (b) Alternative Work Arrangements. **06**
- OR**
- Q.4** (a) The Hierarchy of Needs Theory, the Two-factor theory and the ERG theory are the motivational theories. Explain how they are inter-related. **08**
- Q.4** (b) How is job sharing different from telecommuting. **06**
- Q.5** (a) Contemporary Issues in Leadership Practice. **07**
- (b) There is belief that all conflict is harmful and must be avoided. Give answers supporting your decision. **07**
- OR**
- Q.5** (a) Role of dependency in power and influence. **07**
- (b) Dimensions of conflict handling intentions. Elaborate. **07**

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