

**GUJARAT TECHNOLOGICAL UNIVERSITY**  
**MBA - SEMESTER-IV • REMEDIAL EXAMINATION-WINTER 2013**

**Subject code: 2840301****Date: 12-09-2013****Subject Name: Human Resource Development (HRD)****Time: 15:00pm To 18:00pm****Total Marks: 70****Instructions:**

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1** (a) Discuss major challenges to organizations and HRD Professional. **07**  
(b) Discuss performance appraisal in the person analysis process. **07**
- Q.2** (a) Discuss Competency Mapping. **07**  
(b) Discuss Job instruction Training (JIT). **07**
- OR**
- (b) Discuss “Make Versus Buy” HRD program. **07**
- Q.3** (a) Discuss On-The-Job Training (OJT) Methods. **07**  
(b) Discuss Kirkpatrick’s evaluation framework. **07**
- OR**
- Q.3** (a) Discuss ethical issues concerning evaluation research. **07**  
(b) Discuss Leadership training **07**
- Q.4** (a) Discuss positive outcomes of a successful apprentice program **07**  
(b) Discuss four dimensional model to understand the job of managing. **07**
- OR**
- Q.4** (a) Discuss Ten steps towards an effective training program. **07**  
**Q.4** (b) Discuss Globally competent managers. **07**
- Q.5** (a) Discuss Quality training. **07**  
(b) Discuss significance of coaching to improve poor performance. **07**
- OR**
- Q.5** (a) Discuss Interpersonal Skills training. **07**  
(b) Discuss Coaching analysis. **07**

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